ROYALE
MEDICAL

Royale Ascot Lift Chair
USER MANUAL

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Introduction 1



S346285	AAL – 5 Motor (4 Motor + Tilt) Royale Ascot Mini Premium Fabric Cloud Grey
S346284	AAL – 5 Motor (4 Motor + Tilt) Royale Ascot Mini Premium Fabric Desert Dune
S346286	AAL – 5 Motor (4 Motor + Tilt) Royale Ascot Mini Premium Fabric Hunter Green
S339521	AAL – 5 Motor (4 Motor + Tilt) Royale Ascot Mini Premium Fabric Sapphire Blue
S346287	AAL – 5 Motor (4 Motor + Tilt) Royale Ascot Mini Premium Fabric Washed Sage
S339522	AAL – 5 Motor (4 Motor + Tilt) Royale Ascot Mini Nubuck Suede Premium Leather Camel Tan
S346288	AAL – 5 Motor (4 Motor + Tilt) Royale Ascot Mini Nubuck Suede Premium Leather Graphite Grey
S346289	AAL – 5 Motor (4 Motor + Tilt) Royale Ascot Mini Nubuck Suede Premium Leather Truffle Beige
S346291	AAL – 5 Motor (4 Motor + Tilt) Royale Ascot Standard Premium Fabric Cloud Grey
S346290	AAL – 5 Motor (4 Motor + Tilt) Royale Ascot Standard Premium Fabric Desert Dune
S346292	AAL – 5 Motor (4 Motor + Tilt) Royale Ascot Standard Premium Fabric Hunter Green
S339519	AAL – 5 Motor (4 Motor + Tilt) Royale Ascot Standard Premium Fabric Sapphire Blue
S346293	AAL – 5 Motor (4 Motor + Tilt) Royale Ascot Standard Premium Fabric Washed Sage
S339520	AAL – 5 Motor (4 Motor + Tilt) Royale Ascot Standard Nubuck Suede Premium Leather Camel Tan
S346294	AAL – 5 Motor (4 Motor + Tilt) Royale Ascot Standard Nubuck Suede Premium Leather Graphite Grey
S346295	AAL – 5 Motor (4 Motor + Tilt) Royale Ascot Standard Nubuck Suede Premium Leather Truffle Beige
S346297	AAL – 5 Motor (4 Motor + Tilt) Royale Ascot Wide Premium Fabric Desert Dune
S346296	AAL – 5 Motor (4 Motor + Tilt) Royale Ascot Wide Premium Fabric Sapphire Blue
S346299	AAL – 5 Motor (4 Motor + Tilt) Royale Ascot Wide Nubuck Suede Premium Leather Camel Tan
S346298	AAL – 5 Motor (4 Motor + Tilt) Royale Ascot Wide Vinyl Gunmetal Grey

2 Safety & Precautions

Please read and follow all safety instructions before using this lift chair. Failure to do so may result in injury or damage to the product.

Intended use

This lift chair is intended to assist a single adult user with sitting, standing, and postural positioning in a domestic or clinical indoor environment. It must only be used as described in this manual.

One person at a time

This lift chair is designed for one person use at a time.

Footrest is for feet

The footrest is designed to support feet and lower legs only. Do not sit, stand, kneel, or place full body weight on the elevated footrest. Misuse may result in injury or permanent damage to the mechanism.

User positioning

Always ensure the user is seated fully back in the chair before operating any function. Do not attempt to enter or exit the chair while it is in motion.

Clearance and surroundings

Position the chair with adequate clearance from walls, furniture, and other obstacles. Insufficient space may cause damage to upholstery, nearby objects, or the lift mechanism during operation.

Pinch points and moving parts

The chair contains moving components, including a scissor mechanism used to elevate the leg rest. Keep hands, feet, clothing, blankets, and other objects clear of all moving parts during operation.

Children and pets

Children and pets must be supervised at all times around the chair. Do not allow children to operate the hand control, climb on the chair, or play near the moving components.

Battery backup

If fitted, the backup battery is intended for emergency use only during power outages. Replace the battery annually or immediately after it has been used.

Electrical safety

Use only the supplied transformer and electrical components.

- Do not place cords, hand control, or transformer near heat sources.
- Do not operate the chair if cords or components are damaged.
- Disconnect the chair from the power outlet before cleaning or servicing.

Fire safety

Although the foam and upholstery materials meet legally specified fire-retardant standards, avoid exposure to open flames, heaters, cigarettes, or other ignition sources.

Indoor use only

This lift chair is designed for indoor use and storage only. Prolonged exposure to sunlight may cause upholstery fading or material degradation.

Safe working load

Always observe the specified maximum user weight. Exceeding the safe working load may cause mechanical failure or injury.

Repairs and modifications

Do not modify or disassemble the chair. Repairs must only be performed by an authorised Royale Medical dealer. Unauthorised repairs will void the warranty.

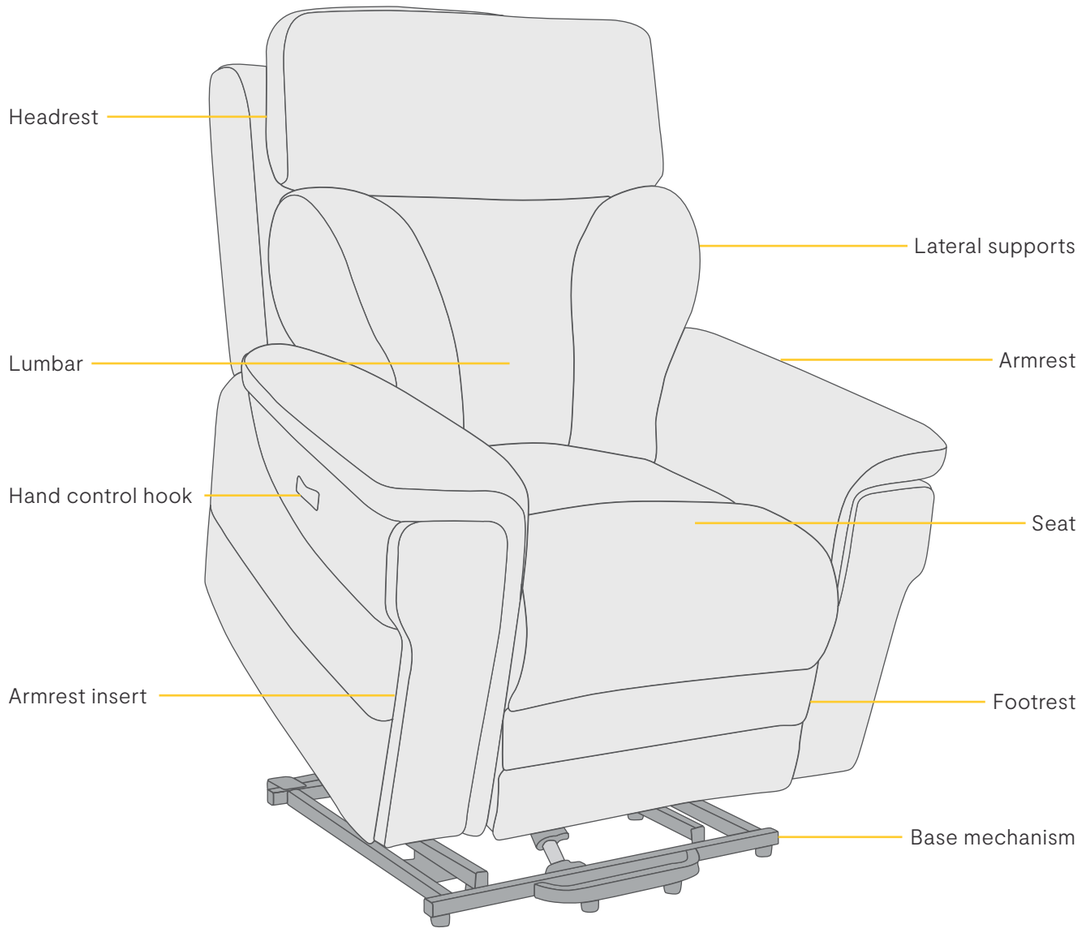
3 Features

- 5 motor lift chair with independent control of headrest, lumbar, seat, backrest, tilt-in-space function
- Available in three sizes: Mini, Standard, and Wide
- Seat width and seat height vary between sizes to accommodate different users
- Removable seat and lumbar cushions for easy replacement and long-term maintenance
- Built-in cup holder with cooler
- Integrated phone charger
- Upholstery options: Nubuck leather, Soft touch fabric, Vinyl
- Designed for indoor use

4 Specifications

SPECIFICATION	Mini	Standard	Wide
SWL	180 kg	180 kg	220 kg
Overall Width	99 cm	103 cm	116 cm
Overall Depth	91 cm	94 cm	100 cm
Overall Height	110 cm	114 cm	121 cm
Seat Width	49cm	51 cm	67 cm
Seat Depth	51 cm	53 cm	55 cm
Seat To Floor Height	44 cm	51 cm	51 cm
Number Of Motors	5 Motor	5 Motor	5 Motor

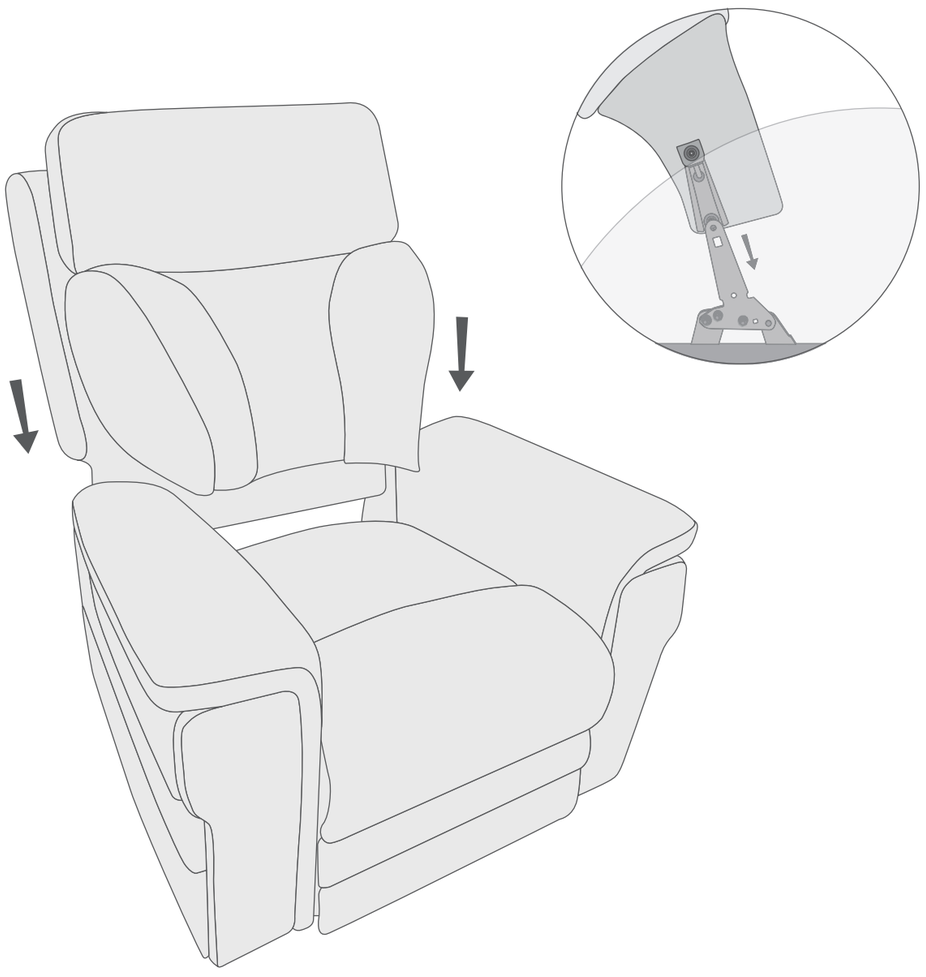
Instructions for Use 5



5.1 Assembly (tools not required)

1. Place the carton on a flat, stable surface.
2. Open the carton and carefully remove the seat base and backrest.
3. Position the seat base upright.
4. Align the bracket on the backrest with the receiver bracket on the seat base.
5. Firmly slot the backrest bracket into the receiver bracket until it is fully engaged.
6. Connect the lumbar and headrest actuator cables.
7. Remove the transformer from the polybag.
8. Connect the transformer to the power cable located at the base of the chair.
9. Plug the transformer into a suitable wall power outlet.

Ensure all connections are secure before operating the chair.



5.2 How to remove the backrest

- To remove the back from the base, use a screwdriver pressing outward on the black tab in the metal receivers on both sides of the chair back and lift the back from the base of the chair.

5.3 Attaching the chair side wings to the backrest

- Slide the metal inserts on the side wings into the metal sleeves on the side of the chair backrest. Slide the wings down until they are completely set on the metal sleeves

5.4 Positioning of the Chair

- Before operating the lift chair, ensure there are no obstructions behind, in front of, or above the chair that may interfere with safe reclining or lifting during operation.
- After assembling the chair according to the installation instructions, place it in a dry indoor environment with adequate space around it.
- The chair must be positioned on a flat, stable, and smooth floor surface. Do not place the chair on uneven, sloped, or unstable flooring, as this may affect stability and safe operation.
- For safe use, the chair must not be placed in an environment that is excessively hot, humid, or dusty. Exposure to high temperatures, moisture, or dust may cause malfunction and increase the risk of electrical hazard.

WARNING

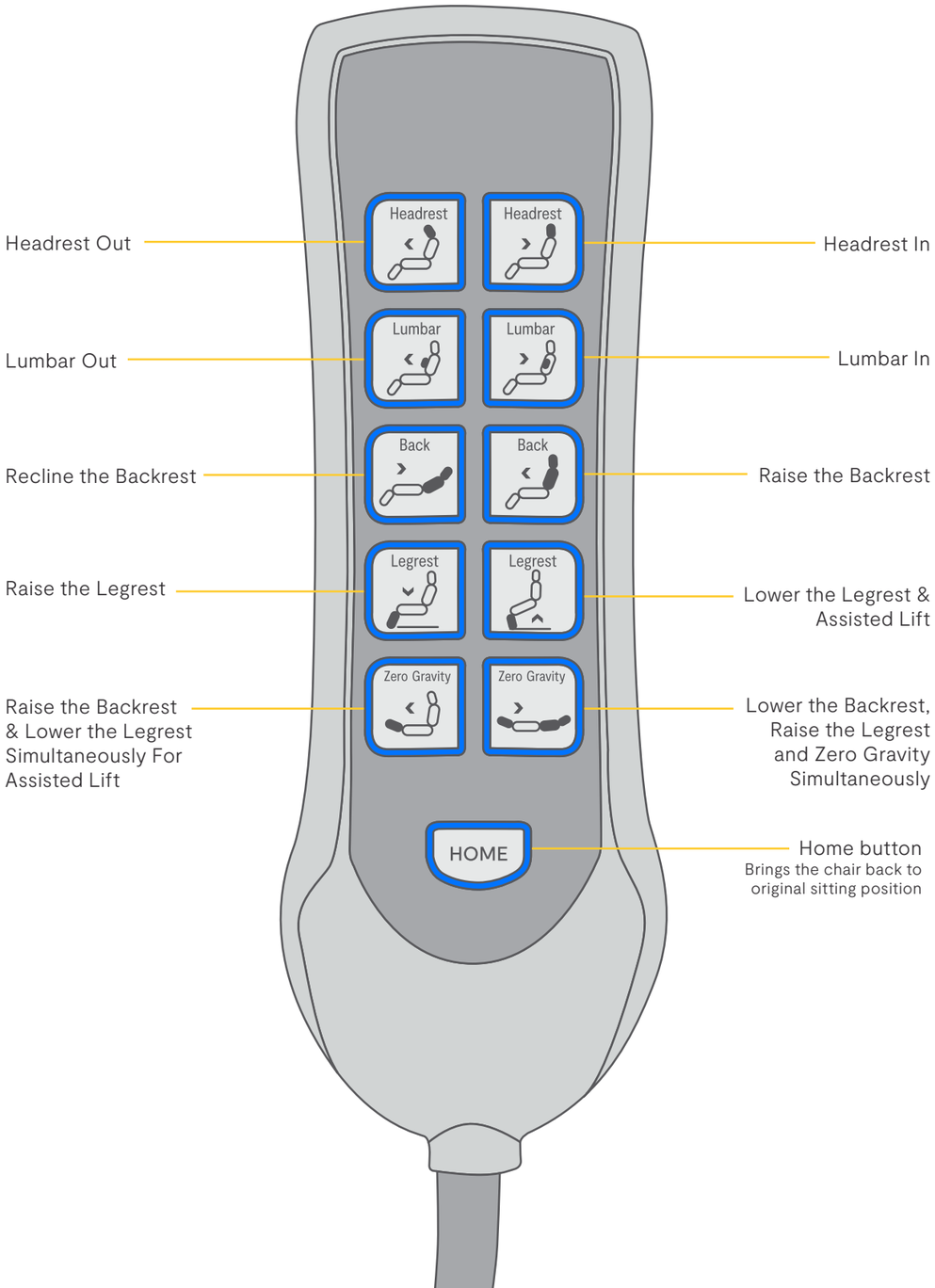
Cease use of the chair immediately if any of the following occurs:

- Liquid is spilled on or inside the chair, as this may result in electric shock.
- The upholstery or any part of the chair is torn, damaged, or compromised.
- The chair malfunctions or operates abnormally during use.
- There is a power outage, as unexpected restoration of power may cause injury.
- There is a thunderstorm or lightning in the area.
- You experience abnormal discomfort or severe pain while the chair is in operation.

In any of the above situations, switch OFF the power immediately and disconnect the power cord from the electrical outlet. Contact an authorised dealer before resuming use.

5.5 Hand Control

The chair functions are operated by gently pressing and holding the corresponding buttons on the hand control. The movement will continue while the button is pressed. To stop the motion, simply release the button. Continue holding the button until the desired or maximum position is reached.



5.6 Cooling Cup Holder

The lift chair is equipped with a built-in cooling cup holder located in the pull-out compartment on the left armrest.

To access the cup holder, gently pull out the armrest compartment. The cup holder includes two control buttons:

- Light Button: Activates the internal illumination of the cup holder.
- Cooling Button: Activates the cooling function to help keep beverages cool while in use.

Ensure the armrest compartment is fully retracted when not in use to prevent accidental damage.

5.7 Charger

The chair is equipped with both wireless and wired charging options located in the pull-out compartment on the right armrest.

To access the charging area, gently pull out the right-side armrest compartment.

- Wireless Charging Pad: Place a compatible device centrally on the charging pad to begin wireless charging. Ensure the device supports wireless charging functionality.
- Wired Charging Port: A charging port is provided for connecting devices using an appropriate charging cable.

Remove devices before closing the armrest compartment to avoid damage.

5.8 Backup Battery

Backup Battery Installation

1. Unplug the transformer from the power outlet before installing the batteries.
2. Locate and open the marked battery compartment covers on the underside of the transformer.
3. Insert two (2) 9V batteries into the battery compartments, ensuring correct polarity.
4. Close and secure the battery compartment covers.

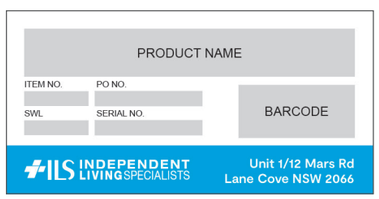
Ensure batteries are installed correctly before reconnecting the transformer to the power supply.

NOTE: Ensure the transformer is equipped with two new 9V batteries as the battery backup system does not recharge itself. Ensure that the battery backup is replaced yearly or after it is used in the event of a power outage.

6 Labelling Information

6.1 Product Label

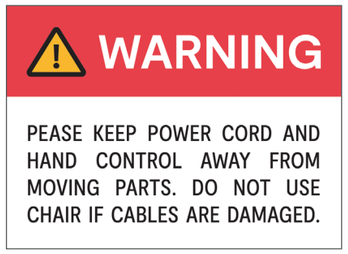
The Royale Ascot Chair has a product label at the back of the chair on the base steel frame.



- Name and address of the company
- Name and code for the product
- Safe Working Load (SWL)
- Serial number of the product (which includes the date of manufacture and the batch serial number)

6.2 Power Cord & Hand Control Warning

The safety label is attached to the hand control cord and power cord.



6.3 Pinch Point or Entrapment Warning

The safety label is attached on the left and right side of the backrest and knee break section on the mattress platform.



Product Care & Maintenance 7

Regular care and maintenance will help ensure safe operation, comfort, and longevity of the lift chair.

7.1 Cleaning the Chair

The chair is available in three upholstery finishes: genuine nubuck leather, soft fabric, and vinyl. Always follow the appropriate cleaning instructions.

7.2 General Cleaning Precautions

- Disconnect the chair from the power supply before cleaning.
- Clean spills immediately to prevent staining.
- Do not over-wet any upholstery material.
- Do not allow liquids to penetrate seams or reach electrical or metal components, as this may result in electric shock, corrosion, or malfunction.
- Do not use bleach, solvents, abrasive cleaners, or aerosol sprays.
- Do not apply external heat sources such as irons or hair dryers.
- Always allow upholstery to air dry naturally before use.

7.3 Genuine Nubuck Leather Upholstery

Nubuck leather has a soft, matte, and slightly textured finish and must be handled carefully.

- Regularly remove dust using a soft, dry cloth. Brush gently in one direction to maintain the natural texture.
- For light marks, use a nubuck or suede cleaning eraser designed specifically for this type of leather.
- If necessary, lightly blot the area with a slightly damp cloth. Do not rub or saturate the leather.
- Allow the area to dry naturally.
- Do not use standard leather conditioners, creams, waxes, or oil-based products, as these may permanently stain or darken the surface.
- Avoid steam cleaning or excessive moisture.
- Keep away from prolonged direct sunlight to prevent fading or discolouration.

7.4 Soft Fabric Upholstery

- Vacuum regularly using a soft brush attachment to remove dust and debris from the surface and seams.
- For light soiling, blot the area with a clean, damp cloth. Do not rub, as this may spread the stain or damage fibres.
- For heavier soiling, use a mild soap solution diluted in lukewarm water. Gently blot the affected area only.
- Remove soap residue with a clean damp cloth and allow to air dry completely before use.
- Do not oversaturate the fabric.

7.5 Vinyl Upholstery

- Wipe regularly with a soft cloth and mild soap solution.
- For heavier soiling, clean gently using lukewarm water and mild detergent.
- Rinse with a clean damp cloth and dry immediately.
- Do not use harsh chemicals, bleach, abrasive pads, or strong solvents, as these may cause cracking or fading.
- Avoid prolonged exposure to direct sunlight or excessive heat to prevent material deterioration.

NOTE: Always test cleaning products on an inconspicuous area before general use.

7.6 Cushion Care

Seat and lumbar cushions are removable to allow inspection and replacement if required. Over time, foam materials may soften or degrade due to normal use. This is considered normal wear and tear. Periodically inspect cushions for loss of support and replace as required through an authorised dealer.

7.7 Visual Inspection of Electrical Components

At least monthly, inspect the following components:

- Hand control
- Power cord
- Transformer
- Actuator cables

If any signs of wear, fraying, cracking, or damage are observed, discontinue use immediately and arrange replacement through an authorised dealer.

7.8 Function Test of the Chair

A full operational test is recommended every three (3) months:

- Operate all chair functions through their full range of motion.
- Confirm smooth, quiet movement without jerking or hesitation.
- Check that the chair returns to a safe seated position correctly.

If any abnormal operation is detected, cease use and contact an authorised dealer.

NOTE: Avoid sudden temperature changes. If the chair has been stored in a cold environment and moved into a warm room, allow it to stand unused for at least one hour before operation. Condensation on mechanical components may affect performance or cause damage.

8 Recycling & Disposal

The lift chair is made from the following materials:

- Mechanism: Steel
- Frame: Timber covered with foam and fabric
- Hand control, power cord, control box, and actuators: Plastic and metal
- Packaging: Cardboard and plastic

Recycling and disposal must be carried out through an authorised disposal or recycling agent. Always follow local government regulations regarding waste disposal and recycling.

Warranty 9

This product is covered by a manufacturer's warranty under normal domestic use and service conditions.

9.1 Warranty Coverage

The manufacturer provides warranty on the following components:

1. Electrics (including transformer, hand control, motors, and all cables) – 2 years
2. Steel lift and recline mechanism – 2 years
3. Timber frame (structural integrity and workmanship) – 2 years

9.2 Warranty Conditions

- The warranty period commences from the original date of purchase.
- Proof of purchase is required for all warranty claims.
- Warranty service must be arranged through an authorised Royale Medical dealer.

9.3 Warranty Exclusions

This warranty does not cover:

- Normal wear and tear, including but not limited to upholstery, leather, vinyl, fabric, foam, seat cushions, and lumbar cushions
- Cushion softening, compression, or disintegration due to long-term use
- Damage caused by misuse, abuse, neglect, or improper operation
- Damage caused by failure to follow instructions in this user manual
- Damage resulting from exceeding the specified safe working load
- Electrical damage caused by power surges, improper power supply, or liquid ingress
- Cosmetic damage such as scratches, fading, or discolouration
- Modifications, adjustments, or repairs performed by unauthorised persons
- Damage caused by accidents, fire, flooding, or environmental conditions

9.4 Warranty Claim Process

If the product is deemed defective in materials and/or workmanship during the warranty period, the authorised dealer will assess the product. Repair or replacement will be provided at the dealer's discretion following inspection. Replacement of parts or product does not extend the original warranty period.

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